

School of Business and Tourism

7 August 2019

Dear George,

On behalf of the School of Business and Tourism (SBaT) Executive, I would like to acknowledge your excellent performance in Teaching for Session 1, 2019.

Based on data provided via the SCU Unit Feedback System, your recent teaching satisfaction score was recorded in the top 10% of all SBaT teaching feedback scores. Student satisfaction in your teaching exceeded both the SBaT and SCU averages for Session 1, 2019. The average (median) SBaT teacher received an 84.8% satisfaction rate in S1 2019, where the SCU median was 89.5%. Your teaching feedback score was 92.0%. I also note a high unit satisfaction agreement rate (100%).

| Teacher Name | Responses | Mean | Satisfied (%) | School quartile result |
|--------------|-----------|------|---------------|------------------------|
| George Coles | 15 | 4.60 | 100.0 | top |

Good unit leadership and teaching lead to a positive student experience, and are a vital part of the University's and the School's strategic goals. Our School's performance is dependent on dedicated and engaged teachers like you. Congratulations again on this significant achievement.

Please share this letter and your unit performance with your facilitators, where relevant.

Yours Sincerely,

Mieke, Robin and James

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